

Warranty Scope

1. For availing free home/onsite service, the Product must be within warranty period.
2. For Serialized Product, with Sticker/Printed Manufacture Month – Warranty will be considered for from End User Sale Invoice date, till the time period mentioned in above table.
3. For Serialized Product, without Sticker/Printed Manufacture Month – Start date will be considered from End User Sale Invoice date, till the warranty period mentioned in above table.
4. For any query or complaint about the Product, the customer needs to register a complaint only to the Company’s centralized call centre number provided below.
5. End User Sale Invoice should have a below things clearly mentioned on invoice: -
 - Valid GST Number
 - Complete address and contact number of the shop or the platform from where the product was purchased
 - Date of purchase, Model & Serial number of Product.
6. The Company will not entertain any complaint with incomplete warranty details & service charge(s) as per company policy may apply.

Customer Helpline & Official Timing

For any assistance, please contact:

Call Centre No: **8448449442**

Email: support@atomberg.com

Complaint reg Link: [Click Here](#)

OFFICIAL TIMINGS 10:00 - 18:00

MONDAY TO SATURDAY

(Except Public & National Holidays)

Atomberg Technologies Pvt Ltd

1205, Millennium Business Park, MIDC Industrial Area,
Sector 1, Kopar Khairane, Navi Mumbai ,Maharashtra- 400 710
Office : 844-844-9442
Email : support@atomberg.com

Atomberg Protection Plan

Terms and Conditions:

1. All Prices are exclusive of all taxes.
2. All payments are to be made in advance (We do not accept cash for this offer).
3. Acceptance / Renewal of contract after expiry of the contract shall be at the discretion of the company.
4. The warranty extension is applicable on Motor (Fan's central head/portion) covers all manufacturing defects
5. Remote, Blade & other accessories will not be covered under 1yr warranty extension.
6. Damage, paint, wobbling, Installation/site related issue and apart from Manufacturer defects will not be covered.
7. T&C written in the warranty card related to Motor section will be same as it is applicable, kindly refer the same.
8. ***Fan's serial number must be provided to request warranty extension and same serial number must be present on the motor throughout the warranty extension period – If removed then warranty will be void.***
9. Current product must be in warranty period to request warranty extension service-We may need invoice to validate the same & also Manufacturing date shall be ascertained by Atomberg engineer from the product serial number.
10. In case the service contract is to be entered into after the expiry of warranty period or of previous contract, the contract will be accepted subject to checking of the equipment by the company's representative and verifying that it is in working condition. In case set is found defective and any repair needs to be done, then it will be repaired first and then taken into contract and the cost (labor and parts) shall be borne by the customer.
11. ATPL will repair / replace any defective parts and correct any problems resulting from workmanship free of charge. ATPL reserves the right to use reconditioned parts with performance parameters equal to those of new parts in connection with any services performed under ATPL limited warranty. Defective parts need to be submitted to ATPL or Authorized Service Center and becomes property of ATPL.
12. All defective components shall be replaced with compatible working parts and defective parts shall be company's property.
13. This contract is offered to the customers who are residing within the municipal limits of the city/ town of company's authorized service centers. However customers residing outside the municipal limits of the city / town of our service center can also opt for this contract, but in this case (In the event of service center's unavailability) service will be undertaken only at the service center and the customer will have to bring the set at his own expense to the service center.
14. In case the customer wants to cancel the contract before the completion of the contract period, there shall be no refund of the charges for unexpired period.
15. Warranty is nontransferable to other customer or other serial number.
16. Total coverage of the plan/claim/consumption within a year should not be more than invoice value of the product.

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17. All disputes are subject to Mumbai Jurisdiction
18. The Company reserves the right to change, suspend, or discontinue temporarily or permanently, some or all of the Services (including the Content and the devices through which the Services are accessed), with respect to any or all users, at any time without notice. You acknowledge that the Company may do so in its sole discretion. You also agree that the Company will not be liable to you for any modification, suspension, or discontinuance of the Services, although if you are a paid subscriber and the Company suspends or discontinues the Services, the Company may, in its sole discretion, provide you with a credit, refund, discount or other form of consideration (for example, the Company may credit additional days of service to your account). However, if the Company terminates your account or suspends or discontinues your access to the Services due to your violation of these Terms, then you will not be eligible for any such credit, refund, discount, or other consideration.

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