

Date: 30th Oct 2020

Free Installation (Ceiling Fan Studio+) T&C

Process to claim the offer:

1. The offer is valid only in Select cities in India.
2. The offer is valid only on Atomberg Ceiling Fan Studio+ which is newly launched in Oct 2020.
3. To claim this offer (**Only for Studio+ ceiling Fan**), Give a missed call on **8010-31-2233**.
4. Same procedure has been written on the Fan's outer packaging/box.
5. Atomberg Service executive will call back customer (on same number) within 2 working hours.
6. Working hours: 10am to 6pm (Mon-Sat) *[We do not work on public and National holidays]*
7. Atomberg Service Executive will check whether the offer is executable in your area or not.
8. If your City or town is in the serviceable zone – then only the request for an Installation will be registered. (For non-Serviceable cities customer – Please refer video [Link](#) for the Installation)
9. Installation will be completed within 48hrs.
10. Turnaround time/SLA will be start from date and time of the request register after receiving entire details like Name, Number, Address with pin code, Serial number of the product etc.

Atomberg Scope Of work:

1. Technician will remove/dis-installed the old/existing fan already placed at installation area.
2. Technician will Install the New Atomberg Ceiling Fan Studio+
3. Technician will provide product demo.
4. Installation will be provided Free of Cost as per above scope of work.

Customer's Scope Of work:

1. Customer must ensure power supply is 160-250V.
2. Technician will not be authorized to Bypass the regulator, work on internal wiring connection.
3. Point 2 must be carried out by the customer with the help of local electrician.
4. Customer need to provide Ladder or Stool or related furniture – So to help technician in carry out of proper Installation.
5. False ceiling work, Extra cable or things apart from Atomberg' scope has to be done or arranged by the customer.

Atomberg Technologies Pvt Ltd

1205, Millennium Business Park, MIDC Industrial Area,
Sector 1, Kopar Khairane, Navi Mumbai ,Maharashtra- 400 710
Office : 844-844-9442
Email : support@atomberg.com

T&C:

1. Company reserves the right to reject any service/Installation request from a particular area if the Company does not have any authorized service center in such area.
2. Company is not liable for any delays, non-performance, failure or non-delivery of the products to contingencies arising from any force majeure, acts of GOD, storm, earthquake, accident, strikes, lock-out, Location beyond city/municipal limit, industrial dispute, labor trouble, Pandemic, transportation embargo, imminence or the existence of any state emergency, war, war like condition, civil commotion right, inability to obtain any material, refusal of license, approval or imposition of sanctions, any measures taken by government which renders it impossible or impractical to company to perform, supply, service or deliver the product to the customer.
3. To report any query or concern, Customer can reach out to Atomberg' customer care at support@atomberg.com or [Click Here](#)
4. For more information, please refer [Product warranty policy](#) on website.

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